

Public Comments Received for Case Number: 2025-00257  
Response Wednesday, October 8, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

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Thank you for your interest in this matter.

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Received through Public Comments

Tuesday, October 7, 2025

From: Christy Duff  
City: Carrie  
State: KY  
Zip: 41725

Comments:

The latest rate increase by Kentucky Power has created an unsustainable financial burden for customers, who are already shouldering extremely high billing rates compared to other electric companies. The supplementary costs associated with the Securitized Surcharge Rider and Environmental Adjustment, which are a direct consequence of Kentucky Powers decision to close coal-fired plants and eliminate coal mining jobs, are unfairly passed on to customers. It is unreasonable to expect customers to absorb these costs, particularly given that electric bills have surpassed mortgage payments in many instances. Kentucky Powers financial performance does not appear to indicate that the company is struggling, as it is making a substantial net profit. However, if Kentucky Power is struggling to stay afloat, they should make the necessary cuts instead of overcharging their customers for their bad business decisions. I have seen very few trees cut around the power lines, which Kentucky Power gave as a reason for one of their rate increases. Kentucky Power should be forced to maintain their own company instead of always looking to the government to allow a rate increase for whatever reason they can come up with, whether it is shutting down coal-fired plants or tree removal, to pass the financial burden on to the customer who is already being drastically overcharged. I wonder why the government is allowing Kentucky Power to get one rate increase after another constantly. Kentucky Power should consider alternatives to cutting costs within their company instead of continually passing costs on to customers, which is being allowed by the government. If anything, Kentucky Power should give back to customers, such as reducing rates and providing credits to those affected by the companys business decisions. I am saying this because they are always asking for a rate increase, and the government approves it all the time. When will enough be enough?

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Received through Public Comments

Tuesday, October 7, 2025

From: David Carroll  
City: Salyersville  
State: Kentucky  
Zip: 41465

Comments:

Thank you for taking time to read my comment.

We're thankful just to be able to have electric. Our bill currently makes it tough for our little family to pay along with other monthly bills. Another, rate increase could potentially devastate not only us but a lot of others in our area.

Power companies just have a legal license to steal our money. Similar, to insurance companies. If they raise it 50%, or 100% what would we try and do? Guess we'd either pay it or not have electric. People will steal, break in or do whatever they need, to get bills and food on their table. May be cheaper to just run a generator.

We can't afford 15% rate increase.

Thank you

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Received through Public Comments

Tuesday, October 7, 2025

From: Heather Whitman  
City: Ashland  
State: KY  
Zip: 41101

Comments:

They just had a rate increase I believe in 2024. Now another 14% increase seems excessive when they have several staff making six figures. We have no other option but to use Kentucky Power and we rely on electricity not only for our lights but for our heating and cooling. Such a significant increase would be a financial burden. We greatly appreciate those who work hard in the field especially when the power goes out. I agree with raises when the cost of living is going up also. I also struggle with the rising cost of necessities and would feel the hurt of this increase. I would be fine with a smaller increase to cover costs. This percentage is excessive.

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Received through Public Comments

Tuesday, October 7, 2025

From: Leslie Hamilton  
City: Grethel  
State: KY  
Zip: 41631

Comments:

I am writing to request that the 15 percent tariff not be placed on our electric bill. We already pay more than our fair share. I have family all over this state and we may more for electricity than they do. The financial strain to live here is becoming insurmountable. We both work very hard and it seems that AEP just keeps raising everything. Businesses can't reopen after a catastrophic flood. It's hurting our area to keep increasing electric. The cost are too high. Please consider everyone trying to make it.

Thank you,

Leslie Hamilton

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Received through Public Comments

Tuesday, October 7, 2025

From: Joseph  
City: Harold  
State: KY  
Zip: 41635

Comments:

The rate increase that KY Power Company is asking for will put undue hardship on our community. My mom is 89 years old and this increase will cause her to have choose between food medical or everyday living expenses and pay the added increase. This is wrong and should not happen.

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Received through Public Comments

Tuesday, October 7, 2025

From: Son Patton  
City: Prestonsburg  
State: Ky  
Zip: 41653

Comments:

The PSC needs to stand up for the people of Kentucky and refuse a rate increase for Kentucky Power! The utility has tremendous profits at the current rates and the people need relief not further burden.

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Received through Public Comments

Tuesday, October 7, 2025

From: Kathy Morrison  
City: Harold  
State: KY  
Zip: 41635

Comments:

Writing to share my request to not allow a rate increase. Families on a fixed income can not afford this.

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Received through Public Comments

Tuesday, October 7, 2025

From: David Bartley  
City: Pikeville  
State: Kentucky  
Zip: 41501

Comments:

We cannot afford another rate increase and it never does any good. The area we are in the power is out constantly. We pay too much now for what we get. My wife and I are both disabled and our monthly income never goes up to match the increases they ask for. We always sit in the dark, knock breakers and do whatever we can to save.



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Received through Public Comments

Tuesday, October 7, 2025

From: Melanie Cordle  
City: Ashland  
State: KY  
Zip: 41102

Comments:

Please do NOT increase rates...its making it VERY difficult to afford electric.

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Received through Consumer Services Tuesday, October 7, 2025

From: Kayla  
City: Printer  
State: KY  
Zip: 41655

Comments:

Power bill so high can't pay my other bills on time and as a single mother and work full time with a child it brakes my heart I can't do more for her. Because the rate of the power bill and constant worries about how I'm gone to pay.

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: KY PSC Utility Inquiry  
**Date:** Wednesday, October 8, 2025 8:40:00 AM

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**From:** PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>  
**Sent:** Wednesday, October 8, 2025 7:30 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

Case #2025-00257

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**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Tuesday, October 7, 2025 6:51 PM  
**To:** PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by  
[REDACTED] on Tuesday, October 7, 2025 at 6:51 PM

-----  
Name: Acie Williams

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: They are running a monopoly for one. They are th only

power company I can get! two they keep asking an asking for rate hikes when we already pay higher bills than most of the USA...!!!! Plus they are making us pay for all there expenses not only our power.

Have you contacted the utility about the problem: Yes

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**From:** [PSC Public Comment](#)  
**To:** ["Keshia Estep"](#)  
**Subject:** RE: Case 2025-00257  
**Date:** Wednesday, October 8, 2025 8:39:00 AM

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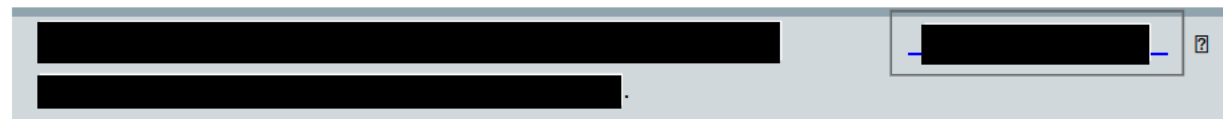
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Thank you for your interest in this matter.

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**From:** Keshia Estep [REDACTED]  
**Sent:** Tuesday, October 7, 2025 3:21 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case 2025-00257



Dear Kentucky Public Service Commission,  
I am writing to file a public comment regarding the current **Kentucky Power** rate case, **Case No. 2025-00257**, and to express my deep concern over the existing cost of my utility bill and the proposed **14.9% rate hike** being sought for Spring 2026.

Frankly, I am already struggling significantly to afford my current monthly electricity bill. The existing rates, combined with the rate increases implemented over the past few years, have placed a severe financial burden on my household budget. It is a constant challenge to pay the bill while also covering other essential living expenses, such as food, housing, and healthcare.

If the PSC approves the proposed 14.9% rate increase, it will make my utility bill truly unaffordable. This is not a

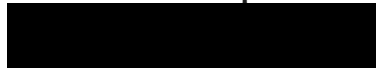
matter of minor inconvenience; it is a matter of financial stability and security. It will force me to make difficult choices between heating or cooling my home and meeting other basic needs.

I urge the PSC to take the financial hardship of your customers into serious consideration when reviewing this rate request. I ask that you reject the proposed rate increase and explore options to reduce the financial strain on Kentucky Power customers who are already paying high rates.

I appreciate the opportunity to submit this comment and hope that the commission will prioritize the well-being and affordability concerns of the residents of Kentucky.

Sincerely,

Keshia estep



Ashland ky 41101

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [Sheila Hammond](#)  
**Subject:** RE: KY Power rate hike  
**Date:** Wednesday, October 8, 2025 8:39:00 AM

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**From:** Sheila Hammond [REDACTED]  
**Sent:** Tuesday, October 7, 2025 9:52 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** KY Power rate hike

[REDACTED] [REDACTED] ?

I live on less than \$1500.00 a month. I have no cable, no home phone, no computer. I have cut back to where I only eat a can of vegetables for dinner some days. I am supposed to get less than a 3 percent raise in SS in Jan. KY Powers rate hikes have always way out passed my raise in income. Their shareholders make great money from the profits this company makes. I don't understand how you think the low needy are responsible to finance the profits of the rich. More seniors that any other sector are ending up on the streets. This is why!! Don't allow this request.Maybe they should cut some high paid executives. I worked over 30 years. I am not expecting everything for free.

Sheila Hammond  
[REDACTED]  
Raceland KY 41169

**From:** [PSC Public Comment](#)  
**To:** ["Eddi Evans"](#)  
**Subject:** RE: Case No. 2025-00257 Kentucky Power  
**Date:** Wednesday, October 8, 2025 8:38:00 AM

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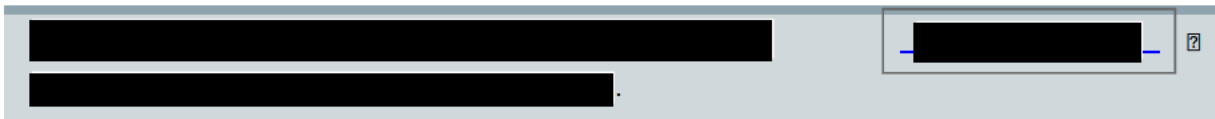
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**From:** Eddi Evans [REDACTED]  
**Sent:** Monday, October 6, 2025 8:57 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case No. 2025-00257 Kentucky Power



Please don't raise our power bill rates. I'm writing to strongly oppose the proposed rate increase by Kentucky Power. Increasing rates would only cause more problems. Has the company taken every possible measure to improve efficiency and cut unnecessary spending?? I believe rate increases should only come as a last resort and these seem to be becoming quite routine! Rate increases are terribly difficult to deal with as we need the electricity. Please reconsider. Thank you in advance.

Eddi Evans  
[REDACTED]  
Ashland, KY 41101



**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Kentucky Power (AEP) 2025-00257  
**Date:** Wednesday, October 8, 2025 8:38:00 AM

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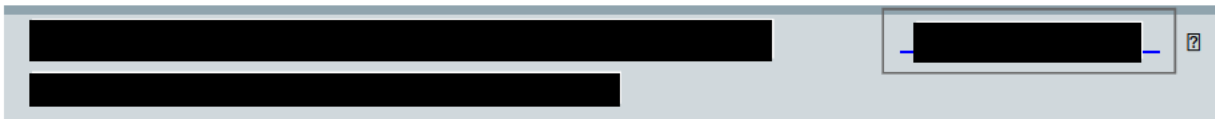
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Thank you for your interest in this matter.

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**From:** [REDACTED]  
**Sent:** Monday, October 6, 2025 1:56 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Kentucky Power (AEP) 2025-00257



Dear Member of the Kentucky PSC,

I live in Ashland, KY with my son and his wife. Our electric bill is usually between \$400 to \$500 a month. Another 15% would really hurt what little money we have for rent, food, and other things we need. I live on Social Security and my son works at Texas Roadhouse and his wife works cleaning. We are what some people call, the working poor. I worked hard all of my life. I am begging you not to grant Kentucky Power this rate hike which comes right out of our pockets. Besides, Kentucky Power customers already pay the biggest monthly bill in the state. If we can stay on a budget and live within our means, they can too. Below is a letter from today's Ashland paper. The fella said it better than I can.

Yours Truly,  
Lucy Smithers

**IN YOUR VIEW**

## Speak out against Kentucky Power rate hikes

Kentucky Power's proposed rate increase comes at a time when families and businesses

across our region are already struggling under the weight of rising costs.

Instead of seeking efficiencies or correcting years of poor decision making, the company now asks its customers to foot the bill for its mismanagement.

This increase is not simply a matter of higher utility bills — it is an economic burden that will ripple across our communities.

For households living paycheck to paycheck, higher electric bills mean fewer dollars for groceries, prescriptions or school supplies.

For small businesses, it means a direct hit to already razor-thin margins, forcing tough choices between hiring, expansion or even staying open.

A utility company that claims to be a partner in regional economic growth instead threatens to stifle it.

Much of Kentucky Power's financial stress stems from questionable investments, reliance on outdated infrastructure and failure to adapt to modern energy strategies. Rather than holding leadership accountable, the company repeatedly turns to its ratepayers as a safety net.

That is not sound business practice — it is a cycle of dependency that punishes the very people they are meant to serve.

If Kentucky Power cannot operate within the realities of today's energy and economic environment, then its leadership should rethink its strategy instead of asking the public to subsidize inefficiency.

Our communities deserve a utility that manages responsibly, invests wisely and prioritizes the well-being of its customers. This rate increase should be rejected.

I encourage my fellow citizens to make their voices heard by contacting the Kentucky Public Service Commission. The only way to stop this unfair burden is through united public opposition.

**Brad Maggard Ashland**

**From:** [PSC Public Comment](#)  
**To:** ["Christina StClair"](#)  
**Subject:** RE: Case No 2025-00257  
**Date:** Wednesday, October 8, 2025 8:37:00 AM

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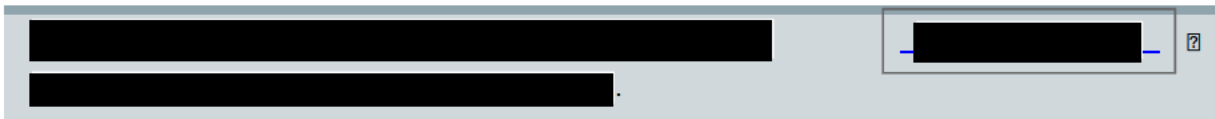
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**From:** Christina StClair [REDACTED]  
**Sent:** Monday, October 6, 2025 1:31 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case No 2025-00257



Stop any more rate hikes for Kentucky Power. We are already paying the highest average bill in the state.

Christina St Clair  
[REDACTED], Ashland, KY 41102

Thanks!

**From:** [PSC Public Comment](#)  
**To:** [Angie Krivchenia](#)  
**Subject:** RE: Rate hikes eastern Ky  
**Date:** Wednesday, October 8, 2025 8:32:00 AM

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**From:** Angie Krivchenia [REDACTED]  
**Sent:** Monday, October 6, 2025 10:26 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate hikes eastern Ky



Increasing rates for patrons and businesses across eastern Ky is not helping us. You will limit new industries and stop new businesses from investing in our area. You have made enough money, it is time to stop bleeding this community of funds.

Angela J. Krivchenia  
[REDACTED]  
Rush, KY 41168

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Kentucky Power Company  
1645 Winchester Avenue  
Ashland, KY 41101

\*Toland Lacy  
Office of the Attorney General  
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Frankfort, KY 40601

\*Hector Garcia  
Kentucky Power Company  
1645 Winchester Avenue  
Ashland, KY 41101

\*Kenneth J Gish, Jr.  
Stites & Harbison  
250 West Main Street, Suite 2300  
Lexington, KY 40507

\*Tanner Wolfram  
American Electric Power Service Corporation  
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Columbus, OH 43216

\*Harlee P. Havens  
Stites & Harbison  
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Lexington, KY 40507

\*Katie M Glass  
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\*Jody Kyler Cohn  
Boehm, Kurtz & Lowry  
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\*Honorable Michael L Kurtz  
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425 Walnut Street  
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Cincinnati, OH 45202